ROUTE 31 CREDIT UNION

Stay Safe From Fraud: Tips & Helpful Reminders

As a reminder, Route 31 Credit Union will never request your passwords or other account login information via email, text message or phone. If someone claiming to be associated with Route 31 asks you for this information, it is likely a scam.

Protect Your Personal Information

- Never share your account numbers, PIN's or passwords with anyone
- Be cautious about what you share online or social media
- Don't click on suspicious links or attachments

Spot the Red Flags

- Urgent messages asking for money or personal information
- Requests for payment via gift cards, wire transfers or cryptocurrency

Keep Your Devices Safe

- Use strong, unique passwords and update them regularly
- Enable two-factor authentication whenever possible
- Install antivirus and anti-malware software



Monitor Your Accounts

- Check your accounts and credit card accounts regularly
- Set up e-alerts to catch unusual activity
- Report unauthorized charges immediately
- Utilize "Manage my Cards" feature on our online banking

Our Secure Checking Accounts (Extra Mile or Express Debit) offers:

- **ID Protect®**
- **Identity Theft Expense Reimbursement**
- **Identity Monitoring**
- **Credit File Monitoring**
- **Fully Managed Recovery**
- **Dark Web Monitoring**
- **Debit and Credit Card Registration**

Find out more about these benefits here

STAY SAFE, STAY SMART!

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